



Volunteer Guidelines

Application

All volunteers must fill out a volunteer application, and be approved before volunteering.

Tour and Orientation

Before volunteering, a tour and orientation with a volunteer coordinator will be scheduled.

Dress Code

Please dress modestly. Clothing should be loose-fitting. Avoid see-through clothing and low-cut tops. No midriff tops or spaghetti straps. No clothing with inappropriate logos, language, or disrespectful messages. If working in the thrift store, warehouse, or doing yard/landscaping work, wear closed-toed and closed-heeled shoes.

Age Requirements

Volunteers must be at least 12 years old. Volunteers between the ages of 12 and 15 must be accompanied by a parent or guardian (age 21 or older). Volunteers under age 12 may be approved if volunteering with a group, depending on the volunteer assignment, and if accompanied by a parent.

Volunteer Groups

Volunteer groups (school, church, or business) are encouraged and welcomed. Student groups require one adult chaperone (age 21 or older) per every five students.

Expectations

We ask you to always be respectful to residents, staff, and other volunteers. Please, no harsh words or profanity.

Sign-In

All volunteers are required to sign in and out with each visit.

Parking

See our campus map on the following page.

Personal Belongings

Keep personal belongings with you at all times. Please limit the personal items you bring while volunteering. WSRM is not liable for the loss of your personal belongings.

Weapons, smoking, drugs, or alcohol are not permitted on our campus.

Resident and Client Boundaries

- Do not exchange personal contact information with residents or clients (those receiving any type of assistance from WSRM).
- Romantic or flirtatious interactions with a resident or client are prohibited.
- Do not offer or accept gifts of money, goods, or services, including transportation.
- Please respect residents' privacy—never post their photos on social media.
- All personal information regarding residents is to be kept confidential.
- If a problem arises with a resident or client, please report it to the supervisor or volunteer coordinator immediately.
- **Failure to abide by these guidelines while volunteering may result in immediate dismissal and ineligibility of future volunteer opportunities.**



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Map

Parking (in **BLUE**) is available along **Oak Street** or in the parking lot in front of and behind the Mission building located at 717 Oak Street. There is also limited street parking on Trade St (**Parking section A**). Please avoid parking in our Thrift Store Parking Lot (**Parking section B**).

Our Administrative Offices are at the front of the New Life Center (**RED building 1**) on Trade St.

Groups should park on Oak St, and our team will meet you there.

